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## Hotel Experts Share Their Secrets for Making Anyone Feel Welcome

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3.29.2018



Hospitality is an art, not just a profession. Here, experts reveal how to create a five-star experience for guests in your own home.

Everyone appreciates a friendly experience at a hotel or restaurant—it's what keeps us coming back. Here's how to bring some of that magic into your own home.

Hospitality isn't only a profession—the art of making guests feel welcome in our homes and at our tables can be incorporated into our everyday lives, too. The best hoteliers make it look

effortless, but it takes plenty of thought and planning. That's true whether guests are checking into a five-star resort or bedding down on the futon in your spare room.

Here are the professionals' expert tips for making everyone feel like family...

"Send a personal physical invitation. Nothing is nicer in this digital age than receiving an invitation on lovely stationery. And if you can, have it delivered by hand. It's a throwback to a different time. Take time with your guest list. Everyone should feel like they are someone in a room full of great people. Nothing is worse than being seated next to a carbon copy of yourself—I want to sit next to someone who tells me stories I haven't heard before, who does a job that is different from mine and is in their own way making a difference, be it curing cancer, raising a child, or simply being charming and smart. Nothing kills a party quicker than boring guests. Finally, have fun." —Michael King-Hew, proprietor of Kamalame Cay, Bahamas